

Tacton Customer Self-Service

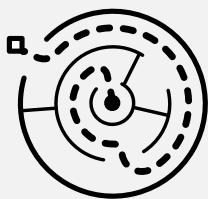
The Challenge

Customer demands have shifted and now require an omnichannel, self-service experience. Manufacturers have struggled adapting to this change.

Our Solution

Customer self-service enables your customers to access your full portfolio offering – request and present quotes – online, providing a unified and modern buying and selling experience

Features and Benefits



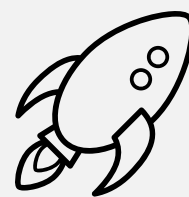
Empower customers, sales and engineering to work together



Enable customers to create their own quotes with visuals



Create a centralized customer experience with CPQ self-service



Provide customers with faster solutions that they can find on their own time

Key Use Cases

Customer Self-Service

- Browse product catalogs for configurable and non-configurable products
- Enable contracted pricing and the ability to view BOM with their approved prices
- Directly download advanced budget proposal documents, including dynamically created CAD files and custom images
- Provide documents in customers' local language



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